
LAHTI ASSOCIATION OF GAMING LAG RY

PRIVACY POLICY

Updated 5 September 2026. Replaces the policy of 29 October 2024.

PURPOSE

This privacy policy explains what personal data Lahti Association of Gaming LAG ry (later “LahtiAG”, “we”) collects when you apply for membership, take part in our events, use our website lahtiag.fi, or are in contact with us, why we collect it, who can see it, how long we keep it, and what your rights are.

DATA CONTROLLER

Lahti Association of Gaming LAG ry
Business ID (Y-tunnus) 3485167-1
Mukkulankatu 19, 15210 Lahti, Finland
board@lahtiag.fi

Questions about this policy and requests concerning your data go to board@lahtiag.fi.

WHAT DATA WE COLLECT

The member register. The Finnish Associations Act (yhdistyslaki 11 §) requires us to keep a register of our members with each member’s full name and home municipality. Our membership application also asks for:

- email address
- where you study (LUT University, LAB University of Applied Sciences, alumni, other) and whether you belong to the student union LTKY or KOE
- optionally your Discord and Telegram user names
- optionally the games you are interested in and a message to the board
- whether you want to be an *active*, i.e. take part in planning our activities

From your application and the board's decisions we also record: your class of membership under our rules (full, external, supporting or honorary), the status of your application and membership (pending, member, former), the dates of application and decision and which board member decided, whether you have been approved as an active, notes the board makes for its own use, and the time of any change.

Discord link. If you sign in to lahtiag.fi with Discord and link that account to your membership (either by applying while signed in, or by asking the board to link it), we store your Discord account's numeric ID and current user name. The link lets board members see at events who is a member, gives you the *Member* role on our Discord server and, if you are an approved active, the *Actives* role, and lets you manage your own details on your membership page. A request to link is stored until the board confirms or dismisses it.

Website sign-in and event participation. When you sign in to lahtiag.fi with Discord, the site stores your Discord ID, display name and a reference to your avatar image, and whether you hold a board role. The site then records the event signups, tournament teams and match results you take part in, and any news posts you author. Names of tournament participants appear on public bracket and results pages.

Access to the register. For the board members allowed to open the register we store the Google Workspace address used to sign in, who granted it and when.

Tickets and payments. When you buy a ticket on lahtiag.fi we store the name on the ticket (your Discord name if you are signed in, otherwise the name you type), the event and ticket type, the price, the time of purchase and of check-in at the door, your answers to any questions the event asks, and Stripe's reference to the payment. Payment itself happens on Stripe's pages: Stripe receives the name on the ticket, the event and ticket type, the amount, and the email address you give there for the receipt, and it handles your card or MobilePay details under its own privacy policy. We never see or store card numbers.

We do **not** collect phone numbers, street addresses or dates of birth. Tickets bought through Kide.app are handled by Kide under its own privacy policy.

HOW WE COLLECT YOUR DATA

You give us almost all of it yourself: on the membership application at lahtiag.fi/join, on your membership page, when you sign in with Discord, when you sign up to events, and when you write to us. Older members' data was moved into the register from the Google Form we used until September 2026, with the answers they gave on that form.

We may receive limited data indirectly from LTKY, KOE, the student guilds and associations of LUT University and LAB University of Applied Sciences, the universities themselves, and Kide.app, in connection with events we organise together or with the membership reports those organisations require. From Stripe we receive confirmation that a ticket payment or refund went through, and the name and email address given on its payment page.

WHY WE PROCESS YOUR DATA AND ON WHAT LEGAL BASIS

- **Keeping the member register** (name and home municipality): a legal obligation under the Associations Act.
- **Running the association:** deciding on applications, communicating with members, inviting members to meetings, member pricing at events, organising events around what members play, and reporting member counts: our legitimate interest in operating as an association, and the membership relationship itself.
- **Selling tickets:** issuing the ticket, checking it at the door, refunding it, and keeping the payment records the Accounting Act requires: the contract with you, and a legal obligation for the accounting records.
- **Optional information** (Discord and Telegram names, games, messages, the actives request, the Discord link): your consent, which you give by filling in those fields or by linking your account. You can withdraw it by removing the information on your membership page or by asking the board.
- **Marketing:** we may tell members about our own events and those of our partners. You can opt out at any time by writing to board@lahtiag.fi.

WHO CAN SEE YOUR DATA

Only the board handles the register. Opening it on the website requires a sign-in with an association Google Workspace account that is on a short list kept by the board itself: the chairperson, the treasurer, and the people they add. Other board members can only check whether a given person is a member, seeing the name and membership status and nothing else.

Signed-in members of our Discord server can see who has signed up to an event. The public bracket and results pages show the names of tournament participants.

We share your data with no one, with these exceptions:

- **LTKY** receives our annual association report with the number of members, the number who are LTKY or KOE members, and the number of LUT students. No names.
 - **Discord** learns your membership status through the Member and Actives roles when your account is linked, and our board's private Discord channel receives a notice with your name and school when you apply, ask to link an account, or ask to become an active.
 - **Stripe** processes ticket payments and refunds for us, as described above, and emails you the receipt.
 - **Service providers** that store or process data for us, listed below.
 - **Authorities**, where the law requires it.
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WHERE YOUR DATA IS STORED

- **lahtiag.fi and the member register:** on Cloudflare, Inc.'s infrastructure. The register database is located in the European Union. Cloudflare's privacy policy: <https://www.cloudflare.com/privacypolicy/>
- **Email and documents** of the association, including the board's copies of exports and the accounts used to open the register: Google Workspace. Google's privacy policy: <https://policies.google.com/privacy>
- **Discord:** the login, the roles and the board's notices. Discord's privacy policy: <https://discord.com/privacy>
- **Stripe:** ticket payments. Our contract is with Stripe Payments Europe, Ltd. (Ireland). Stripe's privacy policy: <https://stripe.com/privacy>
- **Kide.app:** tickets to events we sell through Kide.

Cloudflare, Google and Discord are companies based in the United States, and Stripe's group includes companies there. Where data is transferred outside the European Economic Area, it is done under the EU-US Data Privacy Framework or the European Commission's standard contractual clauses.

HOW LONG WE KEEP YOUR DATA

- **Applications** that the board does not approve are deleted when rejected; applications left undecided are reviewed after 60 days.
 - **Members** stay in the register until they resign or the board ends their membership.
 - **Former members** are kept for at most two years after the membership ended, so that the association's history and member counts can be verified, and are then erased. On request we erase earlier.
 - **Event signups and results** are kept as part of the association's event history; on request we remove your participation from one event or from everything.
 - **Discord link requests** that are not confirmed are deleted when dismissed.
 - **Tickets** stay with the event on the website until the board deletes the event. Records of payments and refunds are kept in Stripe and in the association's accounts for six years from the end of the financial year, as the Accounting Act requires. Payments started but never completed are voided within an hour and hold no card data.
 - Our hosting provider keeps database backups for 30 days; erased data disappears from backups after that.
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COOKIES

lahtiag.fi sets only strictly functional cookies of its own: one that keeps you signed in with Discord for 24 hours, one that keeps a board member's register sign-in for 8 hours, one that protects forms against forgery, and short-lived ones used during sign-in. There are **no advertising cookies and no tracking cookies**. Visitor statistics, where collected, are aggregated and cookie-free. You can block cookies in your browser, in which case signing in will not work.

YOUR RIGHTS

You have the right to:

- **access** the data we hold about you and receive a copy;
- **rectify** inaccurate or incomplete data (members with a linked Discord account can do this themselves on their membership page);
- **erasure** of your data, under the conditions of the GDPR; note that the name and home municipality of a current member must stay in the register as long as the membership lasts;
- **restrict** or **object** to processing, under the conditions of the GDPR;
- **data portability** of the data you gave us, in a machine-readable form;
- **withdraw consent** at any time for processing based on consent;
- **lodge a complaint** with the supervisory authority.

Write to board@lahtiag.fi. We answer within one month.

The supervisory authority in Finland is the Office of the Data Protection Ombudsman (Tietosuoja-valtuutetun toimisto), <https://tietosuoja.fi/en>, PO Box 800, 00531 Helsinki, tietosuoja@om.fi.

OTHER WEBSITES

Our website links to other sites, such as Discord, Instagram, Stripe and Kide.app. This policy covers only lahtiag.fi and the association's own processing; read the other sites' policies for what they do.

CHANGES TO THIS POLICY

We review this policy when our processing changes and publish the current version on lahtiag.fi. This version is dated 5 September 2026 and replaces the version of 29 October 2024. The main changes: the member register moved from a Google Form and spreadsheet to the association's website; the description of who can open the register; the Discord account link and the Member and Actives roles; the removal of data we do not collect and of advertising cookies we do not use; the retention periods; the legal bases; and ticket sales through Stripe.

